



Level 1,
33 George Street
Launceston
Tasmania 7250
T 03 6336 4800

E info@maib.tas.gov.au

TOLL FREE
1800 006 224
maib.tas.gov.au

ABN 93 610 406 210

The MAIB provides insurance cover for those who are injured in a motor accident. Funding for this compensation is provided by Tasmanian motorists through the payment of compulsory premiums on registered motor vehicles.

We pay for a range of treatment and support services for eligible people who have been injured regardless of fault.

We assist:

- people recovering from, or living with injuries that result from motor accidents; and
- the families of those fatally injured on our roads.

INJURED PEOPLE

If you have been injured in, and/or received medical treatment following a motor accident, you can make a claim with us. We pay for a range of treatment and support services to help you in your recovery after an accident.

They include:

Ambulance

The reasonable cost of Ambulance services (road or air) for a client who has sustained an injury as a result of a motor vehicle accident.

Hospital

The reasonable costs of Hospital treatment and services at both public and private hospitals (shared room only).

Medical and disability benefits

The reasonable costs associated with physical therapies, optical, dental, medical appliances, aids and equipment, alterations to vehicles and buildings, attendant care and travel expenses.

Rehabilitation services

MAIB has a panel of preferred providers who are all experts in their fields, familiar with the MAIB system and provide a high quality service. These include occupational therapy, vocational rehabilitation, support needs assessment and case management.

Loss of income

If you are not able to perform your work duties as a result of the injury sustained in the motor accident, MAIB can assist you by paying a temporary loss of income allowance while you recover enough to return to your work.

Housekeeping

Should you be unable to carry out your normal household duties as a result of your injury, MAIB can assist with a temporary allowance to enable you to engage someone to assist you with these duties.

Travel

Should you need to travel more than 20 kilometres each way to obtain medical treatment as a result of your injury, MAIB can reimburse your reasonable travel expenses. We can assist with taxi travel expenses on a temporary basis should you be medically certified as unable to drive due to your injuries. Travel by public transport may also be claimed.

WHEN SOMEONE IS FATALLY INJURED

If you have lost a family member in a motor accident we can assist with the expenses associated with the funeral. Financial support may also be available for dependants.

We can also assist with the payment of counselling services for family members under certain circumstances.

WHO CAN CLAIM

A claim may be made with us by:

- Tasmanian residents injured in Tasmania;
- Tasmanian residents injured outside of Tasmania but within Australia, provided a Tasmanian registered vehicle is involved in the accident;
- Non-residents of Tasmania injured in Tasmania, provided the accident involves a motor vehicle registered in Tasmania; or
- Non-residents of Tasmania in a non-Tasmanian registered vehicle injured within Tasmania, who are eligible for the daily care component of our legislation.

There are some cases in which we may be unable to accept your claim. These cases are specifically detailed in the *Motor Accidents (Liabilities and Compensation) Act 1973* and *Motor Accidents (Liabilities and Compensation) Regulations 2020*.

HOW TO MAKE A CLAIM

- Report the accident to a police officer as soon as possible (if the police did not attend the accident scene).
- Complete an Application for Benefits (Form B) and return it to us within 12 months of the date of the accident.
- Also complete a Notice of Accident (Form A) if you were the driver and/or owner of a vehicle involved in the accident.

WHAT HAPPENS NEXT?

Once you have lodged your claim, we will contact you within 5 working days of receipt of your claim to notify you of the progress of your claim.

COMPENSATION FOR PERSONAL INJURY

If your personal injury was caused, or contributed to by the fault of another driver, common law compensation can be sought. Common law compensation is a lump sum payment that recognises the long term impact the accident has on your life.

If you believe you may be entitled to common law compensation for personal injury you should seek legal advice without delay as there are time limits which apply.

